Title VI Complaint Form

The Bloomington Public Transportation Corporation (BPTC) is committed to ensuring that no person is excluded from participation in, or denied the benefits of our transit services on the basis of race, color or national origin, as protected by Title VI of the Civil Rights Act of 1964. If a person believes they have been subjected to discrimination under Title VI on the basis of race, color or national origin, they may file a written complaint with the General Manager, Bloomington Public Transportation Corporation, and submit the complaint:

BPTC
130 West Grimes Lane
Bloomington, IN 47403

E-mail: customer@bloomingtontransit.com
Phone: 812-332-5688 and request the General Manager

You may use this form to submit your complaint. Please provide as much information as possible so we can fully understand your complaint and investigate properly.

Name: _____

Address: _____

Phone: _____ Email: _____

Date of Incident: _____ Time of Incident: _____

Location of Incident: _____

Bus Route:* _____ Bus Number:* _____

Description of Employee Involved:* _____
**if applicable*

Basis(es) for Discrimination: ☐ Race ☐ Color ☐ National Origin

Description of Incident (use as many pages as necessary to provide information)

_____

_____

_____

_____

_____

_____

_____

_____

_____

_____

Signature: _____ Date: _____

Date Received: _____ Response Sent: _____

Updated 2/23/24